

Oxfordshire Joint Health and Overview Scrutiny Committee

Date of Meeting: 20 September 2018

Title of Paper: Oxfordshire Clinical Commissioning Group: Key & Current Issues

Purpose: The following paper aims to provide the Oxfordshire Joint Health and Overview Scrutiny Committee with an update on:

- System Demand
- Response to Secretary of State / IRP regarding obstetric services at the Horton General Hospital
- Cogges Surgery Update
- Developments in Banbury
- Vasectomy Services in Oxfordshire

Senior Responsible Officer: Louise Patten, Chief Executive, Oxfordshire Clinical Commissioning Group

Oxfordshire Clinical Commissioning Group: Key & Current Issues

1. System Demand

Health care service demand across Oxfordshire remains high across urgent and emergency care and mental health services. We continue to work as a system to understand the drivers of this demand and implement actions to ensure our service users get to the right place, first time for their care.

Health and Social Care Partners have appointed a Winter Director, our first System appointment, who will lead a single team (with members from all organisations) to manage patient flow and performance across the health and social care system. The team will operate seven days a week, 8 to 8. The director is accountable to the system chief executives and will work alongside the chief operating officers across organisations to ensure our urgent care services deliver for our patients. There is more detail on this within our Winter Plan for 2018.

2. Secretary of State/IRP response regarding obstetric services at the Horton

We welcome the confirmed date (28 September) for the first Joint Overview and Scrutiny Committee with Northamptonshire and Warwickshire Councils. This heralds a more inclusive approach to addressing the recommendations from the Secretary of State on the basis of advice received from the IRP.

At the Joint Meeting we will be presenting a draft plan for the remaining work that the IRP has requested, including our proposals for how we will engage with the public, staff and service users. We are expecting to receive feedback from the Joint HOSC on whether this plan can go ahead into implementation phase and will be requesting clarity on how often and at what stages the Joint HOSC wish to see the progress made. This staged approach to scrutiny of the work during implementation, rather than just at the end of the process will help to ensure we can conclude this work effectively and appropriately.

3. Cogges Surgery Update

The two GP partners at Cogges Surgery in Witney have given six months' contract notice for providing GP services to around 7,700 people in the town and some surrounding villages.

In line with our statutory responsibilities, the CCG immediately commenced a process for developing service provision options when this contract expires. This

work is undertaken through the Primary Care Commissioning Committee, papers are available on our website.

Part of our work has been to engage early with the registered patients and local stakeholders. Through the PPG, we are working to ensure patients are kept informed and involved in determining the options and making decisions about how to proceed.

We are very grateful for the time and effort that the PPG has taken in helping us with this issue.

At the time of writing we are exploring if there is an option that would see a current Oxfordshire practice run Cogges as a branch surgery. We have written to all GP practices in Oxfordshire and if we have suitable interest we will pursue this as a local solution and therefore we may not require an external procurement process.

We have committed to keep patients informed as we progress; we have written to all patients aged 16 and over who are registered with the practice to inform them of what is happening. We have also set up a reference group of patients who are willing to support us with our communications.

We have a dedicated space on the OCCG website that holds up to date information, including a Q&A that is being added to regularly and can be found [here](#).

4. Developments in Banbury

4.1. Primary Care

The end of the previous Banbury Health Centre contract on 30 June 2018 offered an opportunity for the CCG to seek a solution that would bring sustainability to Banbury primary care. Work began to identify a provider who would provide primary care services at the Banbury Health Centre site and who would also work with existing practices in order to develop a long term sustainable solution for primary care in Banbury.

The contract was awarded to Principal Medical Limited (PML), the previous provider of services at Banbury Health Centre, making transition to the new provider relatively seamless. PML have already made good progress in establishing a more joined up approach to service delivery across the Banbury GP Practices.

Woodlands Surgery and West Bar Surgery have been working collaboratively with PML and Banbury Health Centre to deliver primary care 'at scale' in line with the national direction. The Practices and PML have been actively engaging with each practice patient Participation Group (PPG) and have held a joint PPG meeting. The new model will see patients being able to access services from four sites which include Banbury Health Centre, Woodlands Surgery, West Bar Surgery and its branch surgery at Hardwick Surgery.

Further information on the new model and its benefits can be found in the latest update to Oxfordshire Primary Care Commissioning Committee [here](#).

4.2. Integrated Front Door at the Horton

Good progress is being made with this project that aims to offer a single access point and an integrated team for patients requiring urgent care at the front door of the Horton.

The clinical model is currently being developed with clinicians from all our system organisations and will incorporate clinical streaming in A&E, GP out of hours services and some of the services that were previously part of the Banbury Health Centre contract. By moving the staff into a single working model, we can support patients better by improving access to the most appropriate clinician or professional, making best use of the workforce and reducing duplication.

The service is aimed at people who urgently need medical care; GP practices in Banbury will continue to offer same day appointments and some evening and weekend appointments at the Hub and patients are encouraged to use this as appropriate in the first instance, or to call 111 if they are unsure.

The new arrangements are planned to start in November 2018 so patients will have the benefit for the winter.

5. Oxfordshire Vasectomy Service

We have been made aware of an issue regarding the current vasectomy service. Staffing and service capacity issues (caused by the provider supporting at short notice our termination services) created a reduction in capacity to deliver the vasectomy service for 6 months up to May 2018. This has caused significant backlog issues and as a result the CCG has agreed that no further referrals will be accepted until this backlog has been sorted. Any exceptions (for example, if the procedure was deemed urgent by a clinician) will be dealt with via our Individual Funding process.

Whilst OCCG commissions 375 procedures per year, other CCGs have decommissioned the service completely. At the time of writing, the Thames Valley Priorities Committee guidance is being reviewed and the CCG will be considering its options for future service provision, including whether to decommission this service.

We will keep the HOSC informed of progress on this issue.